



## Digital Adoption, Change & Transformation Solution for the Enterprise

**Guidethrough offers on-the-job performance support by providing on-screen steps and automated process navigation embedded within any live web application.**

Guided learning is displayed in a sequence of steps that can be triggered by the end user or auto-played as needed, navigating the user through every step in the process.

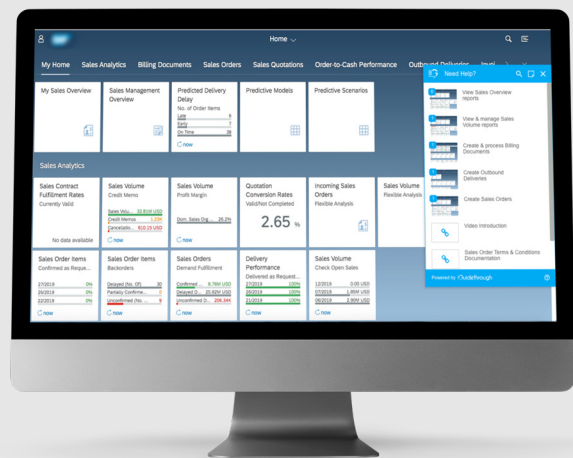
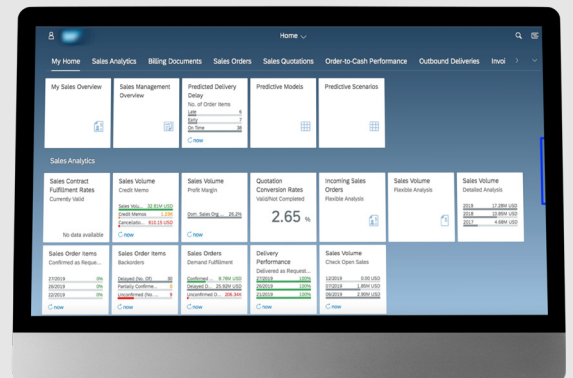
### Guided Learning for Web and Enterprise Applications

Guidethrough's step-by-step guided learning content can be embedded and available throughout any live web application. It also supports many enterprise applications such as SAP, Salesforce, SuccessFactors, Oracle and more.

In addition to embedding captured content onscreen, Guidethrough automatically creates Training Guides in Word format and PowerPoint Slideshow outputs – including all step-by-step process information and screenshots – that can be used as additional training and support for your end users.

The guided learning content is created, typically by content authors or target application SMEs, in just a few minutes without any coding.

As well as the step-by-step guided assistance, the Guidethrough content can also include additional information and links about business processes, standards, policies and other training content, in any format.





### Accelerated User Adoption

- Embedding guided learning directly into Enterprise applications
- Ensuring new users have the help they need, right when and where they need it - live in the application
- Providing users with quick access to additional information (in the form of links) including business processes, standards, policies and other training content

### Cost and Support Reductions

- Providing just-in-time learning as first level response for support requests
- Stepping users through support solutions in real time, reducing the number of support tickets and helpdesk calls
- Delivering new user training integrated inside the application

### Embedded Learning

- Direct integration with the live Enterprise applications - without coding
- Delivery of in-application performance support on a just-in-time basis, allowing end users to learn on-the-job
- Delivering smaller pieces of learning content right when it is needed, unlike formal classroom training where end users are often expected to learn all of the processes at once

### Just-in-Time Learning for End Users

Each Guidethrough navigates end users through the screens and steps required to complete the business task or process in the live web application. It allows users to track what step they are in within the overall process and to move forwards and backwards through the Guidethrough steps in the live process at their own pace.

End users complete the processes using Guidethrough guided assistance within live Enterprise applications – not simulations – and they don't need to go to another screen, or document, or knowledge base to do it.

### About Larmer Brown

Larmer Brown has provided change management and learning solutions to corporate clients since 1984. Our primary objective is to help organisations with the implementation of learning initiatives through content development and training delivery programmes.

We are a Reseller for Guidethrough and are able to offer this platform to support system implementation projects and other training initiatives. Our tailored services ensure that your organisation achieves maximum benefit from this performance support tool.