

ORACLE USER PRODUCTIVITY KIT (UPK) Installation, Configuration & Testing Workshop

DATASHEET

Workshop Overview

Workshop Duration

- 3 days

Delivery

- Onsite at Client Premises

Who Should Attend

- Technical Representative(s)

What We Will Cover

- Introduction to LBP
- Installation
- Testing
- Data Migration
- Administration
- Publishing and Deployment
- Help Menu Integration
- Knowledge Centre Administration

How to Book

Please contact the Sales Team:

Tel: +44 (0)1252 607220

Email: sales@larmerbrown.com

Objectives

The objective of this Technical Workshop is to ensure that UPK has been installed and tested for full functionality and access across the customer's infrastructure.

Prior to commencement a pre-installation call is arranged between one of our Certified Technical Specialists and your technical representative. During this call a high level audit is undertaken and documented via a Questionnaire. The procedure for the technical assignment is discussed and agreed, including specific roles and responsibilities. Assuming that the outcome is positive, the assignment is then confirmed.

Depending on your security policy, this assignment can be performed remotely. If preferred your own technical specialist can perform the installation under the guidance of one of our Technical Specialists.

The assignment includes the installation of the Developer Tools on your system. If this is not possible, the procedure is discussed and a reference guide detailing the process is provided.

Upon conclusion, a detailed Installation Report is provided. We also provide three month's post installation support on any aspect of the assignment.

About Larmer Brown

Larmer Brown's primary business objective is to help organisations realise the desired business benefit from their software applications, through the implementation of content development and training delivery programs. We have been working with Oracle's User Productivity Kit (UPK) since 1994.

Workshop Outline:

Introduction

- What is UPK
- Overview of the Developer
- Overview of the End User Outputs
- Overview of the Knowledge Centre
- Overview of the Architecture

Installation

- Installation Overview
- Installation of UPK Development Libraries
- Installation of UPK Developer Workstations
- Creating Profiles
- Installation of Knowledge Centre
- Installation of Enhancement Packs
- Installation Documentation

Testing

- Connectivity
- Recording
- Editing
- Checking In/Out
- Rollback/Version Control
- Publishing
- Deployment
- Tracking and Reporting

Data Migration

- Overview of Upgrade / Migration Options
- Upgrade / Migration
- Post Upgrade / Migration Tasks
- Testing

Administration

- Managing Authors
- Managing Groups
- Folder Permissions
- Manage State Values
- Override Checkout
- Purging Documents

Publishing and Deployment

- Publishing and Deployment Overview
- Best Practice
- Define and Document Process

Help Menu Integration

- General Overview
- Installation & Configuration subject to findings in pre-call

Knowledge Centre Administration

- Manager
- Users
- User Import Utility
- Titles
- Content Roots
- Server Configuration