

## USER PRODUCTIVITY KIT (UPK)

### UPK Lead Developer Workshop

DATASHEET

#### Course Overview

##### Course Duration

- 4 hours

##### Delivery

- Online

##### Who Should Attend

- Lead Developers

##### Pre-requisites

- Knowledge of UPK
- Basics Training

##### What You Will Learn

- Scope and Workplan
- Effective Development in Multi-Author Environment
- Customisation
- Project Reporting
- Performance Support

#### More Information

For more information about our UPK training or to enrol onto this course, please contact our Sales Team:

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Email: [sales@larmerbrown.com](mailto:sales@larmerbrown.com)

#### Course Overview

Designed for Lead Developers who are managing a sizeable UPK Project, including management of multiple UPK Authors, this course outlines typical tasks that would be required of the role. This includes customising development standards, delivering a robust UPK development methodology, scoping development (time and costs), work planning and project reporting.

The exact objectives of this training are dependent on the learning requirements of the delegate. The content within this outline relates to features and functions within UPK Version 12.1 ESP 4, but can be adapted to suit earlier versions of UPK if required.

#### Course Delivery

The short course is designed to be delivered as facilitated online learning and is divided into small, bite-sized lessons with a total duration of 4 hours.

Delegates have access to an experienced UPK Instructor throughout the course. The Instructor provides an overview of specific features at the beginning of each session and then delegates are given hands-on tasks to complete in their own UPK environment.

## UPK Lead Developer Workshop

Lesson	Topic
Scope and Workplan	<ul style="list-style-type: none"><li>• Determine content to be developed and duration</li><li>• Responsibilities within the team, i.e. who is going to record, edit and review</li><li>• Deployment options</li></ul>
Effective Development in Multi-Author Environment	<ul style="list-style-type: none"><li>• Development Considerations</li><li>• Use the Developer in a Multi-User Environment</li><li>• Create and Manage Login Profiles</li><li>• Author and Content Administration</li><li>• Considerations for Setting Defaults</li><li>• Evaluation Methods</li><li>• Develop Content for Different Deployments</li></ul>
Customisation	<ul style="list-style-type: none"><li>• Customise Published Output</li><li>• Customise Templates</li><li>• Customise Knowledge Center Interface</li><li>• Publishing Process option to customise Player</li></ul>
Project Reporting	<ul style="list-style-type: none"><li>• Standard &amp; Customised Reports in the Knowledge Center</li><li>• Larmer Brown Development Tracker</li></ul>
Performance Support	<ul style="list-style-type: none"><li>• Implement In-Application Support</li></ul>

### Technical Prerequisites

It is assumed that delegates are able to complete the hands-on tasks assigned to them as part of this course using their own UPK environment, and that this environment is suitable to complete all aspects of their course assignments. If the delegate does not have access to a UPK environment that is required for a particular session within the course, or for the duration of the course, a Larmer Brown UPK environment can be provided for training purposes, but at an additional cost.

All course materials will be provided to delegates in PDF format, together with the pre-created files, prior to the commencement of the course.

### About Larmer Brown

Larmer Brown's primary business objective is to help organisations realise the desired business benefit from their software applications, through the implementation of content development and training delivery programs. We have been working with Oracle's User Productivity Kit (UPK) since 1994.