

LARMER BROWN PLATFORM

Installation, Configuration & Testing Workshop

DATASHEET

Workshop Overview

Suggested Duration:

3 days

Delivery:

At client premises or can be delivered remotely

How to Book

Please contact the Sales Team:
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Email: sales@larmerbrown.com

The objective of this Technical Workshop is to ensure that the Larmer Brown Platform has been installed and tested for full functionality and access across the customer's infrastructure.

Prior to commencement, a pre-installation call is arranged between one of our Certified Technical Specialists and your technical representative. During this call a high-level audit is undertaken and documented via a questionnaire. The procedure for the technical assignment is discussed and agreed, including specific roles and responsibilities. Assuming that the outcome is positive, the assignment is then confirmed.

Depending on your security policy, this assignment can be performed remotely. If preferred your own Technical Specialist can perform the installation under the guidance of one of our Technical Specialists.

The assignment includes the installation of the Developer Tools on your system. If this is not possible, the procedure is discussed and a Reference Guide detailing the process is provided.

Upon conclusion, a detailed Installation Report is provided. We also provide three month's post installation support on any aspect of the assignment.

The duration may be more than three days if Client's requirement includes single sign on. The exact number of days will be agreed during the pre-installation call.

About Larmer Brown

Larmer Brown has been delivering learning solutions to corporate clients since 1984. Our services have evolved in order to deliver a portfolio of offerings to support clients through each phase of their learning project, system implementation or upgrade.

Installation, Configuration & Testing Workshop

Introduction

- What is the Larmer Brown Platform?
- Overview of the Developer
- Overview of the End User Outputs
- Overview of the Manager
- Overview of the Architecture

Testing

- Connectivity
- Recording
- Editing
- Write Token
- Rollback/version control
- Publishing
- Deployment
- Tracking and Reporting

Installation

- Installation Overview
- Installation of the Manager
- Installation of the Developer
- Creating User Accounts
- Installation of the Desktop Assistant (if required)
- Installation of the Instant Developer (if required)
- Installation Documentation

Data Migration - from other tools

- Overview of Upgrade/Migration Options
- Upgrade/Migration
- Post Upgrade/Migration Tasks
- Testing

Administration

- Managing Users
- Managing Roles
- Permissions
- Workflow
- Override Write Token
- Purging Documents

Desktop Assistant

- General Overview
- Installation & Configuration subject to findings in pre-call

Publishing and Deployment

- Publishing and Deployment Overview
- Best Practice
- Define and Document Process

Lite LMS Administration

- Manager
- Users
- User Import
- Courses
- User Tacking