

DATASHEET

Larmer Brown Platform QuickStart Service

The Larmer Brown Platform helps organisations manage all aspects of modern corporate learning, such as rollout and performance support, change management, compliance, and soft skills training. In addition, it delivers next-generation, in-application performance support, to assist users in the moment of need.

As the pace of change increases in the digital age, employees have to constantly adapt, embracing new technology, adhering to refined business processes, grasping ever-changing legislation and meeting the challenges associated with new and exciting business initiatives. The Larmer Brown Platform supports organisations who recognise the challenges their employees encounter, by streamlining the creation and deployment of eLearning, user documentation, on-demand documentation, context-sensitive help, test scripts, and more – all with simplicity and speed.

What is the QuickStart Service?

There is much to learn to ensure that the Larmer Brown Platform Content Authoring Suite is used effectively and efficiently to support your content development project. In addition to becoming skillful in content development tasks, such as recording and editing, a correctly configured environment is vital and the need to understand and then set standards for the look, feel and function of your content is paramount. Content re-work is time consuming and expensive. The planning and scheduling of the effort necessary to produce professional content, ensures that it is possible to avoid inconsistent output or missed timelines.

Delivered by experienced Consultants, our QuickStart Workshops provide delegates with first-hand experience of the technical, configuration and development aspects of mobilising and delivering successful content development projects.

Our Consultants will guide you through the discovery, installation and configuration, training and mobilisation phases of your project. Then, as your project mobilises, they are available to provide pre-arranged mentoring and personal support for up to one year. This level of support enables you to quickly and efficiently deliver against your content development plan, ensuring you achieve maximum benefit from your investment in the Larmer Brown Platform.

Our QuickStart Service includes:

- Pre-installation Technical Audit, advice and testing
- Discovery Workshop for requirements planning, design and deployment
- Environment set-up and configuration
- Developer and Administrator Training
- Co-development, support and mentoring
- Documentation
- Ongoing technical support

About Larmer Brown

Larmer Brown has delivered learning solutions to corporate clients since 1984. Our services have evolved in order to deliver a portfolio of offerings to support clients through each phase of their learning project, system implementation or upgrade.